

Company Quality Policy

1. Purchasing, sales and supply of spare parts for the aviation field at a high quality and according to requirements, client specifications, client plans and expectations, while making a commitment to continuously improve the effectiveness of the quality management system.
2. All the activities in the quality field will encompass and obligate all the factors in the company and will be done according to the Israeli Standard ISO 9001:2008 and according to client specifications and correspondingly with the company level / operation standards on issues of technical supply services while continuously improving.
3. Every employee and/or official is responsible for the quality of his work and every company manager is responsible for the quality in his work field.
4. Performing the tasks and requirements of the quality field obligates the employees and officials and is a part of their duty.
5. The quality policy is comprehensible and implemented by all the company employees at all times.
6. The quality system is open to critique and proposals for improvement from the employees, the clients and independent factors (SII).
7. The company will invest and invests in the training and continuing educational programs for employees and preventive activity for reducing quality costs and increasing employee motivation.

The company management views the quality, costs and meeting time schedules as important parameters for achieving client satisfaction. For this purpose the company management provides funds and means to implement its world view.

The policy principles that the company set as an objective for itself are:

- Client satisfaction by realizing the required quality, reducing non-quality costs and meeting the planned time schedules.
- Management of effective and efficient processes on all levels that will prevent unnecessary expenses and will contribute to the efficient activity of the company and to the continuous improvement.
- Cultivating the human resources with required training and qualification.

CEO signature